

RedCore model 907 Infrared Heater Warranty Information

Red Core warrants this product to the original purchaser or gift recipient, to be free from defects in workmanship and materials under normal use and service for a period of one year from date of purchase limited to internal operational components only, excluding veneer and/or cabinetry changes after 70 days from invoice date. Red Core further warrants the infrared heating elements to the original purchaser or gift recipient for a period of three years from the date of purchase.

Extended infrared element warranty: For an additional 2 year period, BW Inc, shall warrant the infrared elements in the heater to be free from defects in workmanship and materials under normal use and service and shall supply at no cost to original purchaser. Customer is to pay shipping to BW Incorporated, PO Box 150, 318 West Broadway, Browns Valley, MN 56219. BW Inc will pay shipping back to the customer the repaired heater.

Limitations

All Warranties implied by law, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the warranty set forth above.

Some jurisdictions do not allow limitations on the length of the implied warranty, so the above limitation may not apply to you.

In no event shall Red Core or BW Inc. (The Companies) be liable for any incidental or consequential damages, loss of profit, or medical expenses caused by any defect, failure, misuse, or malfunction of the product.

Some jurisdictions do not allow the exclusion of limitation on the length of incidental or consequential damages so the above limitation or exclusion may not apply to you. The Companies will not be responsible for damages or losses, direct or indirect, caused by misuse, abuse, accident, negligence, conditions of transportation or storage, or failure to follow instructions. The Companies will not be responsible for any statements that are made or published, written or oral, that are inconsistent with this written warranty, or which are misleading or inconsistent with the facts as published in the literature or specifications by the Companies.

Warranty Restrictions

This warranty is invalid if the factory-applied serial number has been altered or removed from the product. Opening the unit by the customer will void the manufacturer's warranty.

Warranty Claim Procedure

To obtain warranty service customer must:

1. Provide proof of purchase in the form of a Bill of Sale or receipted invoice to show evidence that the unit is within the warranty period.
2. Please email tech@spendlessonheat.com with a description of your issue and proof of purchase.